

Our Service Concept

Support in case of technical interruption

- ✓ failure analysis via remote service
- ✓ failure analysis on site with specific troubleshooting
- ✓ Service Phone available from 7 am up to 5 pm
Service Tel.: **+49 (0)6652 606-31**
Service Mail: **service@schuy.com**
Service WhatsApp: **+49 (0)1590 4188960**

Retrofit - Adjustments

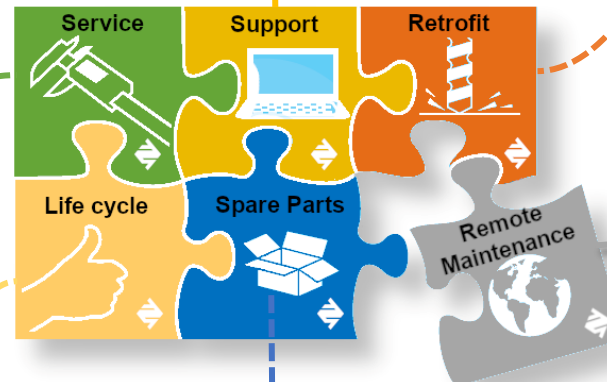
- ✓ old machines are updated to current technical state by installation of new parts or components
- ✓ complete overhaul of used machines (also other machine types)

Systematical and in timely manner execution of Service Orders

Our technicians can be on site within 24 hours in Germany and within 48 hours in Europe if the problem has been reported and accepted within our service times from 7 am up to 5 pm

Services related the life cycle of your machine

- ✓ SCHUY-SERVICE-CHECK
our Service Specialists inspect your machine for "Fitness"
- ✓ machine specific maintenance concepts
- ✓ Maintenance Agreements



Remote Support

- ✓ online remote diagnosis by access to the control unit
- ✓ very short reaction times in case of problems and technical interruptions
- ✓ Service Agreements for online supports possible

Spare Parts Business

- ✓ spare parts offers will be submitted within 3 days
- ✓ spare parts orders are given priority to ensure short delivery times
- ✓ individual spare parts packages for our machine types available

*we care
about you!*